Mutual of Omaha Insurance Company United of Omaha Life Insurance Company Group Insurance Claims Management 3300 Mutual of Omaha Plaza Omaha, NE 68175-0001 Toll Free (800) 877-5176 Fax (402) 997-1865 Email newdisabilityclaim@mutualofomaha.com

A Guide for Successfully Completing the Group Short-Term Disability Claim Form

Mutual of Omaha appreciates the opportunity to provide you with valuable income protection. We rely on the information you provide on this form to effectively determine if you qualify for group short-term disability benefits.

This guide provides information and instruction to help you successfully complete and submit the claim form. Please consult your employer/benefits administrator if you need assistance in providing information for the form.

Important Tips for Paper Copy Submission

- Prior to submission, make sure you have provided all required information and answered all questions completely and accurately. If information is missing or cannot be read, the processing of your form will be delayed.
- The following guidelines provide valuable information to help you successfully complete the form.
- Please make a copy of the completed form for your records before submitting it to Mutual of Omaha/United of Omaha.

Required Fraud Warnings

Before completing the claim form, please read the Required Fraud Warnings listed on the following page.

Guidelines for Section 1: Employee Statement

This section is to be completed by the Employee. Dates should include the month, date and year. In order to be considered complete, the form must be signed by you.

- Group ID Number for your Employer will consist of eight characters, beginning with "G000" and followed by four additional letters or numbers specific to your Employer.
- Job Title is the title of your position held with the Employer.
- The Hours Worked per Week is the number of hours you worked per week for the Employer.
- Height should be provided in feet and inches.
- Weight should be provided in pounds.
- Dominant Hand indicates whether you are primarily right- or left-handed.
- Date of Disability is the first day you were absent from work because of the disabling condition.
- Date First Treated is the date you first sought medical care because of the disabling condition.
- Other Income means money you are currently receiving or have applied to receive from any source in addition to your claim for disability benefits with Mutual of Omaha/United of Omaha.
- Medical records from your providers may be needed in order to make a determination on your claim. A completed authorization form will be
 needed to obtain them. To avoid any additional delays in the claim, please be sure to complete and submit the authorization forms with your
 claim application.

Authorization to Disclose Personal Information & Authorization to Disclose Health Information to My Employer

Both authorizations are to be completed by the Employee. Dates should include the month, date and year. In order to be considered complete, the form must be signed by you or your legal representative.

- By signing the authorization, you are applying for short-term disability benefits with Mutual of Omaha/United of Omaha and are agreeing to allow disclosure of personal information to the necessary parties for the purpose of claim processing.
- If the name associated with any of your medical records differs from the name provided on the form, provide any alternate names. This might occur in the event of a name change due to marriage or adoption.

Guidelines for Section 2: Employer's Statement

This section is to be completed by the Employer. Dates should include the month, date and year. In order to be considered complete, the form must be signed by the Employer.

- Group ID Number consists of eight characters, beginning with "G000" and followed by four additional letters or numbers.
- Date Covered Under This Plan indicates the date in which the Employee's coverage became effective.
- Please include copy of Employee's enrollment form, if applicable.

Guidelines for Section 3: Attending Physician's Statement

This section is to be completed by the Attending Physician. Dates should include the month, date and year. In order to be considered complete, the form must be signed by the Attending Physician.

Fraud Warnings

The following fraud language is attached to, and made part of this claim form. Please read and do not remove these pages from this claim form.

Alabama: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

Alaska: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

Arizona: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Arkansas and Louisiana: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

California: For your protection California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

Delaware: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

District of Columbia: WARNING: It is a crime to provide false or misleading information to an insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Idaho: Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement containing any false, incomplete, or misleading information is guilty of a felony.

Indiana: A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Hampshire: Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment of insurance fraud, as provided in RSA 638:20.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New Mexico: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

Ohio: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Oklahoma: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

Rhode Island: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Tennessee, Virginia, and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

If you live in a state other than mentioned above, the following statement applies to you: Any person who knowingly, and with intent to injure, defraud or deceive any insurer or insurance company, files a statement of claim containing any materially false, incomplete, or misleading information or conceals any fact material thereto, may be guilty of a fraudulent act, may be prosecuted under state law and may be subject to civil and criminal penalties. In addition, any insurer or insurance company may deny benefits if false information is related to a claim by the claimant.

Short-Term Disability Claim Form

Section 1 - Employee Statement (Answer all questions to avoid delay)

Current Employer's Name		Group II) Number	Job Title	Hours Worked per Week
Employee Name					
Employee Address		Employee City		Employee State	Employee ZIP
Employee (Area Code) Home Telephone	e Number Employee (Ar	rea Code) Cellular Teleph	one Number	Employee Social Secu	rity Number
Employee Email Address					
Employee Date of Birth Height	Weight	Dominant Hand: ☐ Right ☐ Left	☐ Male ☐ Female	☐ Single ☐ Married	☐ Widowed ☐ Divorced
First date you were first unable to work?	? Date Firs	t Treated	Estim	nated Return to Work Date	e
Nature of illness and when symptoms fi	rst appeared, or describe hov	w and where accident oc	curred.		
Was the disability work related?	No No	Have you filed	d a workers' com	pensation claim? 🗖 Yes	□No
Was disability related to a motor vehicle	e accident or is another third	party liable? 🗖 Yes 🗖	No		
Physician's Name		Physician's	Specialty	Telephone (Fax ())
Physician's Address					seen by this physicianTo
Physician's Name		Physician's	Specialty	Telephone (Fax ())
Physician's Address					seen by this physician
Dhysician's Name		Dhysisian's	Cnacialty	From Telephone (
Physician's Name		Physician's	эресіаіту	Fax ()	,
Physician's Address				· · · · · · · · · · · · · · · · · · ·	seen by this physician
Name of Hospital		Donartmon	t of Treatment	From Telephone (
Name of Hospital		Берагипен	t of Treatment	Fax ()	,
Hospital's Address				Date(s) you were t	treated at the hospital
				From	To
Source of Income (Check all benefits yo ☐ Social Security Retirement ☐ Social Security Disability	u are receiving or are eligible State Disability Pension Retirement	e to receive.) Unempl No-Faul	,	☐ State Paid Family	or Paid Medical Leave
Canadian Pension Plan	Pension Disability	🗖 Other (i	ner (include Individual or Group benefits)		
☐ Workers' Compensation *Medical records from your providers m obtain them. To avoid any additional de	Short-Term Disability hay be needed in order to maelays in the claim, please be s	ke a determination on yo Sure to complete and sub	ur claim. A comp	oleted Authorization form ation forms with your clai	will be needed to m application.
Information For Tax Withholding If your request for benefits is approved,					
If Yes, how much should be withheld from Overpayment Notice: Should you become of Omaha Life Insurance Company (Uniany Federal Income Tax paid on your be overpaid Medicare and/or Social Securior Social Security Tax with any Form W-	om each check (the minimum me overpaid at any time durin ted), will request reimbursen half for any time prior to curn ty Tax that was paid on your	n is \$20.31 per week). \$ In the duration of this clane the duration of the core this clane the core that year. Your signat behalf and certifies your	.0	o f Omaha Insurance Comp t is equal to the net benef form authorizes Mutual o	nany (Mutual) or United it you received and r United to recover any
Signature (Required for all claims.) Any person who knowingly and with intincomplete, or misleading information is	ent to injure, defraud or dece s guilty of a felony of the third	d degrée.	tement of claim	or an application containi	ng any false,
The above statements are true and com	plete to the best of my know	ledge and belief.			
XSignature	of Employee		Da	ate	

Authorization to Release Personal Information

1.	I (the undersigned) authorize any physician, medical or dental practitioner, pharmacist, other health care provider, hospital, clinic, or medical facility, insurer, reinsurer, insurance services support organization, employer, government agency, consumer reporting agency, or insurance policy or benefit plan administrator to release records containing the Personal Information of:					
	Name of Claimant					
	(Last) (First) (Middle)					
	Date of Birth					
2.	 Personal Information to be released: data or records regarding my medical history, treatment, prescriptions, consultations (including medical and psychological reports, records, charts, notes (excluding psychotherapy notes), X-rays, films or correspondence, and any medical condition I may now have or have had; any information regarding insurance or benefit plan coverage, claims or benefits; and/or any information, data or records regarding my activities (including records relating to my Social Security, Workers' Compensation, retirement income, financial information, earnings and employment history) 					
3.	You may release my Personal Information to: Group Disability Management Services Mutual of Omaha Insurance Company/United of Omaha Life Insurance Company 3300 Mutual of Omaha Plaza Omaha, NE 68175-0001 or Fax: 402-997-1865 or Email: newdisabilityclaim@mutualofomaha.com					
4.	I understand my Personal Information will be used by Mutual to evaluate my claim for benefits, or as required or permitted by law, and that if I refuse to sign this Authorization, my claim for benefits may not be paid. I also authorize Mutual to release my Personal Information as follows: • to its reinsurer, or other persons or organizations performing business, legal or insurance support services in connection with my claim(s); or • to a vendor specializing in the application for Social Security Disability Benefits; or • to vendors/consultants providing me with wellness, disability or leave related services as part of an employer sponsored benefit plan; or • for self-insured disability plans only, to my employer; or • for fully insured plans to my employer for use in discussions with Mutual regarding my functional capacity, and any related restrictions and limitations, in order to facilitate my return to work; or • as otherwise required or permitted by law or as I further authorize					
5.	. I understand my Personal Information may be subject to re-disclosure by the recipient and may no longer be protected by federal or state law.					
6.	. I understand that I may revoke this Authorization at any time by providing a written request to Mutual at the address above. If I revoke this Authorization, it will not affect any use or disclosure of Personal Information that occurred prior to Mutual's receipt of my revocation. If written revocation is not received, this Authorization will remain valid until 24 months after the date signed.					
7.	I understand that I am entitled to receive a copy of this Authorization and that a copy is as valid as the original.					
	RETAIN A SIGNED COPY FOR YOUR RECORDS					
Na	ame(s) used for records (if different than the name below):					
Sig	gnature of Claimant Date					
If A	Applicable: I am the legal representative of the Claimant and I am authorized to grant permission on behalf of the Claimant.					
Pri	inted Name of Legal Representative					
Sig	gnature of Legal Representative					

Type of Legal Representative _____



Electronic Funds Transfer (EFT) Authorization

Direct Deposit of Disability Benefit Payments

I understand that by completing this form, I am authorizing United of Omaha Life Insurance Company to directly deposit into my bank account via Electronic Funds Transfer (EFT) payment(s) due to me under a contract issued by United of Omaha to my financial institution with the information provided below, for credit to my account. Furthermore, I authorize and direct the bank to charge said account or the account of my estate for any payment made in error as determined by United of Omaha and to refund any such payment made subsequent to my death or made in error and to refund any such payment to United of Omaha upon its written request to the bank.

I further understand and agree that it is my responsibility to ensure that all bank information reported on this form is accurate and correct for the appropriate deposit of my payment(s) and that United of Omaha can rely on this information and will have no obligation to ensure the correctness of the information. Completion of this form is not a guarantee that benefits will be paid.

I further understand and agree that any payment(s) made into an incorrect bank account pursuant to the information reported on this form, will be forfeited by me and that United of Omaha has no obligation to retrieve those funds or make replacement payment(s) to me.

I further understand and agree for myself, my heirs, executors and estate to indemnify and hold United of Omaha harmless from any and all loss or damage of any nature whatsoever, including costs or attorney's fees incurred by reason of said bank acting pursuant to this Authorization.

I further understand and agree that United of Omaha is not responsible for any bank charges or other costs associated with or arising out of this agreement.

I further understand that if my bank is not able to accept EFTs, checks will be mailed to my residence.

I reserve the right to revoke and cancel this authorization. Such revocation and cancellation shall be effective within 5 business days following United of Omaha's receipt of the notice.

Payee Information	Bank Information			
Full Name	Bank Name			
Address	Address			
Address	Address			
City	City			
State and ZIP Code	State and ZIP Code			
Telephone Number ()	Telephone Number ()			
Social Security Number	Account Number			
Policy Number	Bank ABA Routing/Transit Number			
Claim Number	☐ Checking ☐ Savings (Check only one)			
Payee Number (for office use only)	Approved By/Date (for office use only)			
×				
Payee Signature	Date			

Contact Information

Please attach EITHER a voided check for checking OR a deposit slip for savings and return with this form to:

United of Omaha Life Insurance Company HO8W-GDMS 3316 Farnam Street Omaha, NE 68172-7420

Should you have any questions regarding EFT, please feel free to contact our customer service representatives toll free at **800-877-5176** (Monday-Thursday between the hours of 7 a.m. and 5:30 p.m. and Friday between 7 a.m. and 5 p.m. CST).



Section 2 - Employer's Statement (Answer all questions to avoid delay)

Company Name			Group ID Number
Class No. or Description	Division/Loc	ation No. or Description	
Address	City	State	ZIP
Email Address			
Employee's Name		Employee	e's Phone Number
Employee Address	Employee City	Employee S	State Employee ZIP
Gross Weekly Earnings (Please note: Benefits will be calculated based on premium r	Employee Date of Birth eceived.)	Employee S	Social Security Number
Salary Effective Date Number	er of weekly hours worked	Was disability caused	d by employment? \square Yes \square No
The employee is eligible for: \square Long-Term Disability \square St			☐ Group Life
Does the Employee contribute toward the premium? \Box Yes	☐ No		
If yes, what percent is paid by the Employee?% Is		Gross up	
Employee's payroll classification: Exempt Non-Exem			
How was the Employee paid?			
Is the Employee continuing to receive compensation or pay s	ince their last day of work? Yes	□No	
Is Employee eligible for Vacation/PTO? Yes No If Ye			
Weekly amount? Date benefits begi			
Is Employee eligible for Salary Continuation? Yes No			
Weekly amount? Date benefits begi			
Is Employee eligible for Sick Leave? Yes No If Yes, p			
Weekly amount? Date benefits begi			
Is Employee eligible for: Paid Family Leave Paid Media			
Weekly amount? Date benefits begi			
Date of Hire Dat Has workers' compensation claim been filed? \square Yes			<u> </u>
Did the claimant have prior STD coverage with another carri-		□No	
If Yes, date the coverage was effective and name of prior car		Name	
Important Notice: For Employees age 60 or over, refer to the	e policy provisions regarding group life	e continuation and convers	ion rights.
If the employee is no longer working the minimum hours req	. ,,		
☐ Termination ☐ Layoff ☐ Personal Leave of Absence ☐	Medical Leave of Absence (e.g., FM	LA) Dther (explain)	
Check One Check One	the strength demand below which be casional lift/carry of small articles. So the frequent lift/carry up to 10 lbs. A jung is done or if done mostly sitting but the frequent lift/carry up to 25 lbs. with frequent lift/carry up to 50 lbs. requent lift/carry over 50 lbs.	ome occasional walking or ob is light if less lifting is in	standing may be required. volved but
Employee's Job Title (Attach job description)		Last Day at Work	First Work Day Missed
Has the Employee returned to work? ☐ Yes ☐ No			
a) If Yes, when?b	If No, what is the estimated return t	o work date?	
If the claimant is released by the doctor to return to work in a company be able to consider these accommodations to help	either a part-time capacity, with temp	orary job modifications, or	
Print Name Signature of	Person Completing Claim Form	Title of	Person Completing Claim Form
Date Signed (Area Code) Phone Number	(Area Code) Fax Number Email	Address	

Section 3 - Attending Physician's Statement (Answer all questions to avoid delay) **Employer Name** Group ID Number Name of Patient (Last, First, MI) - Please Print Date of Birth Employee's Phone Number Employee Address **Employee City Employee State** Employee ZIP Diagnoses ICD-10 Code(s) Date symptom first appeared Symptoms Last date of treatment Initial date of treatment Next date of treatment/office visit Is disability due to: Accident/Injury ☐ Sickness Is the disability work related? \square Yes \square No If applicable, list the surgical code(s)/procedure(s) - Describe fully and provide dates, if any. If disability is due to Pregnancy, please provide the information below: Date of Last Monthly Period **Expected Date of Delivery** Expected Type of Delivery: ☐ Vaginal ☐ Cesarean Section Actual Date of Delivery Actual Type of Delivery: ☐ Vaginal ☐ Cesarean Section If any of the following questions are answered "Yes," then please provide the information to the right of that question. Name of Hospital Name of Physician Was the patient treated in an Date treated Emergency Room? Yes Did another physician treat or will be Date treated Physician's Name and Address treating the patient? \square Yes \square No Was the patient hospital confined? Date Confined In Hospital: Name of Hospital ☐ Yes ☐ No From_ To Did patient have outpatient surgery in a hospital Date of Surgery Name of Facility **Functional Limitations - Abilities** Indicate frequency per day the listed activity can be performed. Indicate longest single time duration each activity can be performed. (n = never, o = occasional, f = frequent, c = constant) Lifting Carrying ___ Sitting Kneeling ___ R: Finger Dexterity _____1-5 lbs. ___1-5 lbs. __ Total time on feet _L: Finger Dexterity ___ 6-10 lbs. ___ 6-10 lbs. __ Standing _Inside ___ R: Below Shoulder ____11-25 lbs. _____11-25 lbs. _____L: Below Shoulder __ Walking Reaching 26-50 lbs. _R: Above Shoulders 26-50 lbs. Bending _Outside 51-100 lbs. Working with ___ L: Above Shoulders 51-100 lbs. Squatting

Others

Other (explain)_

Stooping

Please notify us if the Employee returns to work after the submission of this form.

Over 100 lbs.

__ Over 100 lbs.

Mental Limitations - Abilities

Ρ	lease check off the	appropriate res	ponse of the pers	son's ability to	adapt to these sr	pecific job situa	tions at this time.

	Unlimited	Somewhat Limited	Markedly Limited	Unable to Perform			
Follow work rules	. 🗖						
Perform repetitive, or short cycle work	. 🗖						
Perform at a constant pace	. 🗖						
Maintain attention and concentration	. 🗖						
Perform a variety of duties	. 🗖						
Understand, remember and carry out complex job instructions	. 🗖						
Attain set limits and standards	. 🗖						
Relate to coworkers	. 🗖						
Interact with supervisors	. 🗖						
Interact with the public/customers	. 🗖						
Use judgment and make decisions	. 🗖						
Direct, control or plan activities of others	. 🗖						
Influence people in their opinions, attitudes and judgments	. 🗖						
Expressing personal feelings	. 🗖						
Work alone or apart in physical isolation from others	. 🗖						
What functional restrictions have been placed on this person? When do you expect the patient to return to prior leveling functioning?							
□ 1 month □ 1-3 months □ 3-6 months □ Other (please specify)							
What is your treatment plan for the patient's return to work or ret	um to prior	ever function!					
Name of the Attending Physician - Please Print			Specialty/Deg	ree(s)	Tax Identification Number		
Address (No., Street, City, State ZIP)			(Area Code) To	elephone Number	(Area Code) Fax Number		
If necessary, whom can we contact at the attending physician's of Name	fice for addi			elephone Number			
Signature of Attending Physician					Date		

 $\label{please notify us if the Employee returns to work after the submission of this form. \\$